

# STEPS TO VIRTUAL CARE/ TELEHEALTH SERVICES During Covid-19



1

## CALL THE CLINIC

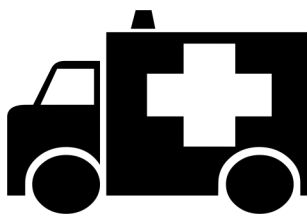
To book an appointment residents can call the Bay d'Espoir Medical Clinic at **(709) 538-3244**



2

## DAY OF VIRTUAL APPOINTMENT

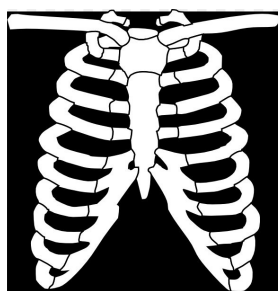
The Physician will contact the patient by phone. If an in-person assessment is required, it will be booked with a physician (virtually) and supported by a registered nurse.



3

## PATIENT PRESENTS WITH AN EMERGENT ISSUE

If the patient presents at their virtual appointment with emergent concerns, the physician or nurse will initiate Emergency Medical Services (EMS), if necessary.



4

## ADDITIONAL RESOURCES

In addition to Virtual Care Services, this clinic will operate Monday to Friday (8:30am-4:30pm) with a Registered Nurse and Nurse Practitioner, and will offer EKG, X-Ray and blood work by appointment only.